

Directors of Graduate Studies Handbook 2024-2025 Academic Year

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Introduction

This handbook was written with Directors of Graduate Studies (DGS) in mind, but Graduate Coordinators, Department Heads and graduate students may also find it helpful. It is important to point out that this handbook is designed to provide guidance and is not a contract or comprehensive summary of all <u>UO current policies</u>.

About the Division of Graduate Studies

In 2021, the Graduate School became the <u>Division of Graduate Studies</u>. The Division promotes excellence, innovation, and inclusiveness across all graduate programs. Serving as the institutional home for graduate students, the Division provides cross-disciplinary experiences, funding, and professional development; advocates for graduate students, within and beyond the university; and partners with programs to prepare the next generation of researchers, scholars, entrepreneurs, artists, and thought leaders to transform our communities, locally and globally. The Division administers graduate education for the seven schools and colleges with graduate programs at the University of Oregon, awarding master's degrees, doctoral degrees, graduate certificates, and graduate specializations in more than 80 disciplines.

Director of Graduate Studies (DGS) Responsibilities

At its core, the DGS is a faculty member who serves as a conduit between graduate students, faculty, and the Division of Graduate Studies. While the roles and responsibilities associated with this role are detailed below, the Division acknowledges that in some programs, these roles are spread out over several faculty members.

DGSs are responsible for ensuring that students and faculty are aware of the program's academic expectations and for maintaining clear and effective channels of communication. The DGS serves as the chief advocate for students in their program. This can take the form of advising students, reviewing progress reports, holding regular meetings with graduate student groups, or serving as a mediator when there are strained relationships between students and faculty. Additionally, the DGS represents the department to the Division of Graduate Studies and is responsible for keeping up to date on all policies and procedures.

As you are the chief advocate for graduate students in your program, it is in your best interest to get to know the students. For smaller programs, that could be a monthly meeting with students. For larger programs, that might involve meeting with smaller groups of students. If the students have an organized group, consider going to one of their functions. If they don't have an organized group, encourage them to form one.

If you have developed a relationship of trust, you will find that students are more willing to come to you with problems that arise with their academic pursuits, employment, health, professional development, or even their personal life. Sometimes they don't know where to turn and are looking for advice. Sometimes they are looking to you to solve their problems. Sometimes they just want someone to talk with.

Program Handbooks

The DGS should work with department colleagues to maintain a program handbook that provides accurate, up-to-date information including, but not limited to the following information:

- contacts and roles
- advisor/advisee relationship details
- committee policies
- satisfactory academic progress guidelines
- grounds for dismissal from the program
- degree requirements
- benchmarks
- timelines
- program specific Graduate Employee (GE) information and link to General Duties and Responsibilities Statements (GDRS)
- advancement to candidacy procedures
- procedures for petitioning a change in a departmental requirement
- degree completion procedures

Advising/Mentoring

Graduate student progression toward educational goals at the University of Oregon is directed and evaluated by an advisor and a graduate committee. These individuals provide intellectual guidance and developmental feedback in support of the scholarly and artistic

activities of graduate students. They can also serve as great resources for suggestions for funding and professional development. Advising and mentoring is enhanced when advisors recognize and engage graduate students' sociocultural assets in the processes of learning and production of knowledge. The advisor and the graduate committee are also charged with the responsibility of evaluating a graduate student's performance in research and creative activities. Then, the graduate student, the advisor, and the graduate committee comprise a basic unit of graduate education. The quality, breadth, and depth of interaction in this unit largely determines the outcome of the graduate experience.

High quality graduate education depends upon the professional and ethical conduct of the participants. Faculty and graduate students have complementary responsibilities in the maintenance of academic standards and the creation of high-quality graduate programs. Excellence in graduate education is achieved when both faculty and students are highly motivated, possess the academic and professional backgrounds necessary to perform at the highest level, and are sincerely invested in one another's success.

Advisors are often in the best position to identify potential safety issues with students. Concerns about harm to self or others should be reported directly to the <u>Office of the Dean</u> of Students.

The Council of Graduate Schools has identified mentoring as one of the most influential factors on degree completion. They have identified the following promising practices for programs to help in the development of good mentoring practices:

- Conduct a comprehensive orientation for new students
- Develop/revise graduate student handbooks promptly
- Make expectations and requirements transparent
- Develop/enhance mechanisms for tracking student progress
- Implement regular advisor/advisee meetings and progress reports
- Set up an annual student performance review system
- Institute a report on students' plans immediately upon their advancement to candidacy
- Encourage early advising, including having first-year advisors and the establishment of administrative structures for the early identification of, and interventions aimed at, retaining, "at-risk" students
- Consider peer and external mentors options for all new students

The Division of Graduate Studies has set up a webpage for <u>Best Practices in Mentoring</u>. Additionally, the University of Michigan has developed an <u>excellent guide</u> for faculty on how to mentor graduate students. It is a must read for all DGSs (and ideally, all Graduate Faculty).

Graduate Policies

The Division of Graduate Studies, in collaboration with the Graduate Council, sets policies associated with graduate studies. However, you should also make sure that your program-specific policies are spelled out in a program handbook that is accurate and up-to-date. You can think of Division of Graduate Studies policies as a set of minimal requirements for all programs at the University of Oregon. However, individual programs can have more stringent policies. For example, the Division of Graduate Studies requires that students maintain at least a 3.00 GPA, while a program could have a policy requiring that their student maintain at least a 3.25 GPA. However, they cannot institute a policy that does not also meet the Division of Graduate Studies policy (e.g., setting a minimum GPA of 2.50). Another example is that PhD students must have two core dissertation committee members, with at least one core member being from the student's degree-granting department. So while a program could require that both core members reside in the degree-granting department, they could not allow both core members to be outside the department.

As with any policy, there are going to be exceptions. The Division of Graduate Studies has a process for petitioning for exceptions to UO policies. Similarly, you should establish a process for how you will handle exceptions to your program policies. What is the procedure and who is responsible for making the final decision? That person is likely the DGS, but it could vary based on department organization and culture.

Graduate Council

The <u>Graduate Council</u> is a University Standing Committee that advises the Vice Provost for Graduate Studies on matters pertaining to graduate study at the University of Oregon. The Council establishes general policies and regulations governing graduate study and is responsible for reviewing proposals for graduate-level curriculum changes. The committee consists of 14 voting members. There are 12 teaching faculty, with six from the College of Arts and Sciences (two from each division) and one from each of the professional

schools/colleges. Additionally, there are two graduate students, one from a master's program and one from a doctoral program.

Curriculum Changes

The Division of Graduate Studies works with departments and schools/colleges to develop new and innovative graduate programs, to improve current programs to better achieve institutional goals for graduate education, and to assist in the review process.

Below are the potential stages of review for new or revised graduate programs:

- Department level
- College level
- External review
- University level (Graduate Council and Senate)
- Board of Trustees
- Higher Education Coordinating Commission (HECC)
- Northwest Commission on Colleges and Universities (NWCCU)

The Office of the Provost's <u>New and Revised Programs page</u> provides information on how to get started.

Satisfactory Progress

Graduate students are expected to make satisfactory progress toward their degree or other credential. Satisfactory progress includes the following components:

- 1. **Continuous Enrollment:** Graduate students must register for at least three graduate credits each term (except Summer), unless on-leave status has been approved. View the full **Continuous Enrollment Policy here**.
- Time Limit: Graduate students have seven years to complete their degrees/certificates. See specific policies for <u>Master's</u>, <u>Doctoral</u>, and <u>Certificate</u> students.
- 3. **Financial Aid Requirements:** There is an additional set of **satisfactory academic progress standards for federal financial aid recipients**.

- 4. **Student Conduct:** Depending on the nature of the violation, the Division of Graduate Studies may also consider violations of the **Student Conduct Code** when determining whether a student is in making satisfactory progress.
- 5. **Academic Standing:** A graduate student's academic standing may be classified as either **'satisfactory'** or **'unsatisfactory'** based on the factors listed below. Unsatisfactory academic standing will result in the student being placed on academic probation, and the student may be dismissed from their graduate program if they are unable to return to satisfactory academic standing.

Satisfactory academic standing includes:

GPA: A cumulative graduate GPA of at least 3.00. Individual graduate programs may have higher GPA requirements.

Grades: Accumulation of no more than 5 credits of N or F grades, regardless of GPA. See <u>Grades and Incompletes</u> for more information.

Incompletes: Accumulation of no more than 7 credits of Incompletes.

Program-Specific Requirements: In compliance with program-level requirements, which may be more stringent than the Division of Graduate Studies' minimums. Programs may also have other criteria, such as research progress, examinations, or other milestones. Any such requirements must be documented within a handbook or other departmental materials.

Unsatisfactory academic standing includes:

GPA: A cumulative graduate GPA of less than 3.00. Individual graduate programs may have higher GPA requirements.

Grades: The accumulation of more than 5 credits of N or F grades, regardless of GPA. See <u>Grades and Incompletes</u> for more information.

Incompletes: Accumulation of more than 7 credits of Incomplete.

Program-Specific Requirements: Not meeting program-level satisfactory progress requirements.

Academic Probation and Dismissal

If a student is found to not be in unsatisfactory academic standing, either through a departmental review process or by the Division of Graduate Studies, they will be placed on academic probation and must work with their department to develop a remediation plan with clear expectations for improvement and timelines to regain good standing. If the student does not meet the expectations within the given timelines, they may be recommended for dismissal. The dismissal recommendation to the Division of Graduate Studies may come from the Department Head of the student's home department or the Dean (or Dean's designee) of the student's School or College.

Full details about academic probation and dismissals are available on the Division's Satisfactory Progress page.

Graduate Employees (GEs)

GE is the term used at the University of Oregon for teaching, research, and administrative graduate assistantships. During each quarter that a student holds a GE appointment, they must be enrolled for and successfully complete at least nine graduate credits toward their degree.

GE Classifications

Instructor: Most positions in academic departments are teaching-related. These GEs spend the majority of their time performing duties that are designed to impart knowledge by teaching and assessing students' performance. The remaining balance of their time is spent on closely related activities such as class preparation, recording grades, reviewing submitted work, and/or serving as mentors to students. Duties may include serving as a grader, a teaching assistant, a lab or discussion section leader, or sole instructor for a class.

Researcher: These positions are offered by academic departments as well as UO's many research centers and institutes and primarily conduct tasks associated with performing research in a lab or clinical setting.

<u>Administrative</u>: These positions are often in non-academic units and primarily conduct administrative or office tasks outside of a classroom, clinical, or lab setting. Additionally, GEs who do not fall into the other classifications will be classified as administrative GEs.

GE Levels

The CBA defines three <u>levels of GE appointments</u>:

<u>GE I:</u> Regularly enrolled graduate students admitted to a graduate degree program or doctoral students who are not eligible for a GE II or GE III appointment.

<u>GE II:</u> Regularly enrolled graduate students who have a) master's degree in the same or cognate field as their UO degree program, b) successfully completed a qualifying examination or equivalent milestone toward their UO doctoral degree, or c) completed 45 credit hours toward a doctoral degree in the same or cognate field as their UO degree program and have written recommendation of the head of their major department.

GE III: Regularly enrolled doctoral students who have been advanced to candidacy.

For most hiring units, the salary is constant across levels. For some, there is an increase in salary as students advance from one level to another. Check with the Division of Graduate Studies if you are unsure of the salaries for your program.

GE Tuition Waiver

GE appointments include a <u>tuition waiver and partial fee subsidy</u> for up to 16 credits per term. The cost of the tuition waiver is charged to the index from which the GE salary is paid. Note that if a GE III is funded off of a grant, the grant is only responsible for covering three credits, while the <u>rest of the tuition cost is covered by the university</u>.

Conflict of Interest, Conflict of Commitment, and Outside Activities

The University encourages employees to engage in <u>outside activities</u> that advance the mission of the UO with the expectation that those activities be proactively disclosed, when required by this policy, if they would or could present a conflict of interest so they can be

managed in a manner that protects integrity, ensures legal compliance, and promotes good stewardship of public resources.

Graduate Teaching Fellows Federation (GTFF)

The Division of Graduate Studies has a long-standing partnership with the GTFF is an affiliate of the American Federation of Teachers and represents graduate students performing instructional, research, and administrative assignments. In coordination with Employee and Labor Relations, the Division implements and enforces the Collective Bargaining Agreement (CBA) by processing Graduate Employment contracts and providing consultation to departments on employment and academic requirements of the CBA. Human Resources, in collaboration with the Division, provides a CBA-mandated training, which is required for all graduate students in their first term as a GE. Topics include general employment information, equity and inclusion, discrimination and sexual harassment policies, and GE reporting obligations.

General Duties and Responsibilities Statements (GDRS)

The CBA between the UO and the GTFF details the GDRS that each hiring unit must prepare describing the conditions under which GE appointments and reappointments are made, evaluations are performed, etc. The GDRS is not a job description. In a grievance situation or dispute, however, the hiring unit will be held to the policies and procedures outlined in its GDRS. First-time GE-employing units who need to create a new GDRS should review the GDRS docs of similar units and then contact the Division of Graduate Studies to get started.

Health Insurance

One of the most common, high-stakes issues that comes up with graduate students is health insurance. It is important to understand the following key points:

- The insurance offered through the GTFF is for graduate students who are GEs.
- The cost of the GTFF insurance is charged to the index from which the GE salary is paid.
- Because of a letter of agreement between the UO and the GTFF, graduate students who are fully supported on an extramural training grant are also eligible for the GTFF

- health insurance plan. These can either be institutional or individual training grants (e.g., NIH F1 or T1 awards).
- Graduate students who are not GEs are eligible for the <u>UO Student Health Benefit</u> plan, administered by <u>University Health Services</u>. University Health Services provides comprehensive primary healthcare and mental health resources, as well as a wide array of specialty services. There are separate <u>health and wellness</u> support services for students in Portland through an agreement with Portland State University.
- There can be substantial differences between the GTFF and UO Student Health Benefits insurance plans (e.g., coverage for dependents and dental).

It is therefore very important that you consider these points when discussing or awarding fellowships to graduate students.

International students are required to have health insurance, either through the GTFF health plan, the UO Student Health Benefits Plan, or another private insurer. International students are automatically enrolled in the UO Student Health Benefits Plan but can request a waiver if they can provide proof of health coverage that meets or exceeds the university's standards.

Summer

Summer presents some unique challenges for graduate students, especially as it relates to funding. Many students are funded through a GE appointment, either to work in a research lab or to teach.

Summer Enrollment Requirement

New as of Summer 2024: Graduate students are NOT required to be enrolled in Summer term unless it is their first term in the program, or their program requires it. For students who do register for summer, the minimum enrollment requirement is **one graduate credit**.

Summer Tuition Waiver

Students are eligible for a <u>summer tuition waiver</u> if they either a) have a GE appointment in the Summer, OR b) had GE appointments in any two quarters of the preceding academic

year are eligible for a (also known as the "Summer Sandwich" tuition waiver). The waiver is applicable for up to 16 credits of tuition for classes that will be used to meet degree requirements. The waiver does NOT cover fees for self-support courses, courses with irregular fees, or tuition for those courses that are not used toward degree requirements, or courses at other universities.

New as of Summer 2024: To receive the tuition waiver, students must submit a
request form and their academic department must confirm that the credits are
required for the degree.

Summer Maximum FTE

In the summer term (and only during the summer term), a unit may hire a GE at more than the standard 0.49 FTE maximum, up to 1.0 FTE. However, there are <u>very specific criteria</u> and <u>guidelines</u> that need to be followed.

Admissions

The Division of Graduate Studies sets and implements graduate admissions policies and procedures, with consultation from Graduate Council, the Office of Admissions, and the Registrar's Office. The Division sets and enforces minimum admission requirements for all graduate programs and administers the UO graduate portal for admissions applications. Additionally, the Division provides guidance on and enforcement of best practices in graduate admissions, such as annual review of admission offer letters, resources for holistic application review, and guidance on the consideration of race and gender in graduate admissions.

While the Division of Graduate Studies website outlines the general graduate admission procedures for the university, we direct students to the website for the program they're applying in order to read about specific requirements and deadlines for their program of interest. It is very important that your program website clearly outlines your admission procedures and requirements. The Division of Graduate Studies provides trainings on admissions policies and procedures as well as supplementary materials that outline the flow of the admissions process.

Recruitment

The Division of Graduate Studies provides centralized support for the recruitment efforts implemented across campus at the graduate level. This support includes consultations on best practices, providing customized diversity recruitment lists, expanded outreach to key recruits, and partnerships with programs on small and large-scale recruitment events. The Division administers and provides a variety of recruitment funding options to be utilized by programs to aid their efforts of recruiting students. While these awards are primarily for recruiting PhD students, it is important to check each program requirement carefully.

Teaching

The Division of Graduate Studies partners with the <u>Teaching Engagement Program</u> (TEP) to help support the many programs they offer to assist <u>graduate student teaching</u> on campus.

<u>Day of Teaching:</u> Occurring during orientation week, this event helps all graduate student teachers access high-quality training before they enter the classroom and invites them into the vibrant and supportive UO teaching community. They will work with TEP, UO faculty, and experienced GE peers to learn inclusive, engaged, and research-led teaching practices so they can begin their UO teaching careers with confidence.

Graduate Teaching Initiative (GTI): This program offers UO graduate students structured and rigorous, yet flexible, pathways to develop as college teachers. Those who complete a series of core requirements earn a certificate of completion. GTI students participate in individual and small-group teaching consultations, draft a teaching portfolio, observe classes taught by faculty and peers, and attend various workshops and conversations on teaching. In addition, students who develop a special project that makes a substantive, original contribution to the UO's community of teaching and learning can earn an advanced certificate of completion.

<u>Kimble First-Year Teaching Award</u>: This award recognizes outstanding teaching by graduate student instructors who have demonstrated a commitment to professional development and reflective practice. The annual prizes typically are awarded to one first-time lab or discussion section leader and to one first-time sole instructor.

<u>Classroom Management</u>: While classroom management issues are not common, they can result in a disruption of the learning environment. To help you advise graduate students as both teachers and students, you should consult resources provided by <u>the Office of the Provost</u>, <u>Teaching Engagement Program</u>, and <u>General Counsel</u>.

Professional Development

The Division of Graduate Studies is committed to helping our graduate students reach their professional and academic goals by <u>providing workshops and opportunities</u> that support the graduate student experience. Professional development complements academic training by providing skill development opportunities tailored to graduate student needs to help ensure academic and professional success within and beyond academia.

The Division of Graduate Studies provides workshops, programs, and resources that help graduate students and postdocs develop the skills, knowledge, and mindset for both academic and professional success.

Diversity and Inclusion

Diversity is a fundamental part of excellence in graduate studies at the University of Oregon. The academic programming and research of our campus collectively strengthens as we engage ideas and perspectives brought by individuals from differing backgrounds, cultures, and experiences. An inclusive campus environment is central to this mission as it enriches and challenges graduate student learning and development.

In partnership with programs and service providers across campus who share in our commitment to excellence, the Division of Graduate Studies supports diversity in recruitment, onboarding, retention, shared governance, career preparation, and more.

Key resources and support for programs include:

Recruitment and onboarding: Graduate application fee waivers, Future Stewards
 Award, Promising Scholars Award, National Name Exchange and McNair Scholar
 lists, UO undergraduate outreach, international student outreach and onboarding,
 and consultations by request.

- Retention: Title IX coordination, advising, <u>crisis funding</u>, Promising Scholars programming, Future Stewards programming, and consultations by request. The Division of Graduate Studies is also available to support student groups, student-leadership organizations, and affinity groups with outreach, funding, resource navigation, and partnerships. Student-led organizations should email GEgradstudies@uoregon.edu with questions.
- Shared governance: Graduate Assistance <u>Fund Committee</u>, Division of Graduate Studies Diversity Advisory Board, Senate <u>Committee on Sexual and Gender-Based Violence</u>, GTFF and Division of Graduate Studies Diversity Council
- Career preparation: Diversity in Research Awards as part of the <u>Graduate Research</u> Forum, SOAR Awards for Promising Scholar professional development, and <u>CV/Resume consultations</u> for international students and Promising Scholars.

Questions? Email the Director of Diversity and Inclusion at deigradstudies@uoregon.edu.

Graduate Research Forum

The annual <u>Graduate Research Forum</u> is a one-day event that celebrates the research, scholarship, and creative expressions of graduate students in all of the UO's colleges and schools. It regularly showcases the work of more than 100 graduate students representing more than 50 disciplines. Judges from across the university campus and community help evaluate scholarly work, and cash prizes are awarded to winners in numerous categories. Traditionally, there have been three categories of presentations. *Poster presentations* summarize research and provide a starting place for discussion. *Panels* consist of talks by three to five graduate students with a common theme. Finally, the *Three-Minute Thesis* (3MT) competition gives students one slide and a maximum of three minutes to present their research.

International Student and Scholar Services

International Student and Scholar Services (ISSS) is a unit within the <u>Division of Global Engagement</u>. ISSS provides core services and programs to international students, visiting scholars, and international faculty at the University of Oregon. ISSS staff are available to meet with students by appointment and during drop-in advising hours. Their staff is also available to support departments in all aspects of an international student or scholar's experience on campus.

ISSS's core services include:

- Immigration document processing
- Regulatory compliance and reporting
- International employee petitions and advising
- Immigration advising
- Holistic advising and triage support
- Student retention
- Social and academic integration
- Outreach and advocacy

ISSS's core programs include:

- Financial Aid & Scholarships
- International Student Orientation (ISO)
- Exchange & Sponsored Programs
- Friendship Foundation for International Students
- <u>Intercultural Programming</u>
- International Student Intern Program

New international graduate students should plan to attend the International Graduate Student Orientation, which is presented by the Division of Graduate Studies in coordination with ISSS. New international graduate students are also invited to participate in the International Student Orientation (ISO) when available.

American English Institute

The American English Institute (AEI) serves the educational mission of the University of Oregon through scholarship, English language instruction, and English language professional training. The AEI champions the University's mission of internationalization and is a leader in helping achieve the University's goals for diversity and student success. The AEI supports the University in the integration of international students into all aspects of campus life, and collaborates with faculty across campus toward creating a successful academic experience for all international students. The AEI provides services to departments and graduate students, including:

- The TOEFL Waiver Oral Interview, a requirement for students requesting an exception to the English Language Proficiency requirement for admission
- **SPEAK test** for non-native speakers of English who accept teaching GE positions must complete a test of their English-speaking ability and the SPEAK test is one of the accepted assessments.
- Advanced English course for UO international graduate students (US Teaching Culture & Communication). Teaching GEs who score below 50 on the SPEAK test are required to complete this course.

Thesis and Dissertation Committee Structures

Dissertation Committee

The Division of Graduate Studies, in collaboration with the Graduate Council, has established a Dissertation Committee Policy. The dissertation committee consists of a minimum of four members, each with a particular role: Chair, Core Member and Institutional Representative. In some departments, committees also include the role of advisor separate from the chair. The dissertation committee supervises a student's dissertation work, determines the acceptability of the dissertation, and serves as the final examining committee. The dissertation committee must be proposed to and approved by the Division of Graduate Studies via the degree-awarding department no later than six months before the date the student expects to hold their final oral defense. Each department or program determines its own internal dissertation committee approval procedures; once approved at the department level, the graduate coordinator for the student's program submits the proposed committee to the Division via GradWeb. The Division reviews to ensure that all members are eligible for the proposed role.

Master's Committee

The master's candidate's advisory/thesis committee, appointed by the department, determines the work to be completed in light of the student's academic background and objectives. There are no explicit Division of Graduate Studies guidelines for the formation and make up of this committee. The number of committee members is determined by the department. The advisor is typically a tenure-related member of the graduate faculty, though non-tenure-track faculty members may be appointed if appropriate and within

departmental guidelines. We strongly encourage programs to have committee requirements and procedures documented in a graduate handbook or similar document.

Transfer of Graduate Credit

Master's students may request to transfer a maximum of 15 graduate credits into their master's degree program. A Request for Transfer of Graduate Credit form must be submitted no later than the end of the term prior to completion of the degree. While the transfer can be from another program at the UO or another institution, transfer credit from another institution will not count toward the requirement of 24 credits in UO graded graduate courses, nor will they be used in calculating the cumulative grade point average.

There is no formal university transfer credit process for doctoral students. Each program sets its own policy regarding acceptance of transfer credits and is responsible for tracking how transfer credits fit into departmental degree requirements. Transfer credits can only be used to meet departmental degree requirements; they cannot be used to waive or substitute for minimum university doctoral degree requirements.

Data Collection and Dissemination

To help ensure that graduate programs and schools/colleges can make data-informed decisions and program improvements, the Division of Graduate Studies collects, analyzes and disseminates data about graduate students and graduate education to UO units and as part of national data collection efforts. In partnership with Institutional Research, the Division of Graduate Studies distributes program reports to deans, department heads, and program directors on a yearly basis.

On a regular basis throughout the admissions cycle, the Division of Graduate Studies compiles data on application numbers and projected enrollments for the upcoming academic year. Finally, the Division has developed and implemented a number of surveys that provide data to graduate programs to allow them to make more informed decisions, and to increase the depth, breadth and availability of institutional knowledge for reporting and decision-making functions. These surveys include the Exit Survey, the Survey of Admitted Graduate Students, the Student Experience Survey and the CGS Career Pathways Survey.

Law School

The <u>School of Law</u> is part of the Division of Graduate Studies and has a representative on the Graduate Council. The Division of Graduate Studies serves as a resource for law students, faculty, and staff. However, the School of Law's J.D. and LLM programs are on a semester system and they complete their own admissions process. As many of their policies are regulated by the American Bar Association, it is important that law students pay special attention to the individual policies set by the School of Law.

GradWeb

GradWeb is a customizable web-based software designed to meet the specific needs of graduate education and administration. GradWeb automates Division of Graduate Studies processes and provides for electronic interaction between the Division, departments, students, faculty, Office of Admissions, and the Office of the Registrar. The Division uses this system for the management of admissions, awards, doctoral committees, academic leaves, and degree completion. There are different levels of access to GradWeb for Department Staff, Faculty, and Current Students.

The Division is in the process of retiring GradWeb. The admissions portion of GradWeb was replaced by Slate in August 2022. After working with Information Services over the last year to identify the appropriate platform to replace GradWeb, we have settled on using our existing graduate instance of Slate. During academic year 2024-25, our team is focused on laying the groundwork for the transition from GradWeb to Slate for current student processes (academic leave, dissertation committees, advancement to candidacy, etc.). Programs can expect to hear more from us as we move forward with this project.

Student Problem-Solving Resources

Problems in Student-Advisor Relationships

One of the most challenging jobs of a DGS is working to navigate bumpy relationships between advisors and students. This is especially difficult for PhD students, where students often rely on their advisor for letters of recommendation, potentially for their entire career. One of the best strategies is to develop a mentoring program for faculty members. Additionally, developing close relationships with the graduate students in your

program will help ensure that they are willing to come talk with you when there is a problem.

While ignoring the problem and hoping it will go away may be the most common (and easiest) approach, in the long run, this will likely come back to haunt you. All it takes is one really problematic situation to make you wish you would have never taken this position in the first place. Here are some alternate strategies.

- Meet individually with either the student or advisor. Or both. Sometimes students or faculty are not aware of how their behavior is damaging this important relationship.
 If no one is willing to tell them, it is unreasonable to expect the behavior to change.
- Meet with the student and the advisor together. Sometimes all it takes is to have a facilitator (you) in the room someone to offer advice or help with suggestions that they can try to move forward. Sometimes, just your presence in the room is enough.
- In addition to the advisor, it may be helpful to involve the student's other committee members. The student's committee can serve as a useful check on an unreasonable advisor, or a student with unrealistic expectations.
- Involve an outside expert. The <u>ombuds program</u> can offer suggestions on how to proceed in this area. In Portland, <u>Student Life & Belonging</u> is a good resource.
- Reach out to another trusted DGS. Sometimes talking to someone else might offer other ideas, or that person may have experienced something similar to what you are going through.

And if none of these approaches help, please reach out directly to the <u>Vice Provost for Graduate Studies</u> or the <u>Assistant Vice Provost for Graduate Studies</u> for assistance.

Grievances

There are two types of grievances that you might see as a DGS:

- Academic grievances: There are several potential steps in this process:
 - Informal resolution
 - Formal Grievance
 - Step 1: Initial Grievance filed with the supervisor of the person being grieved against

- Step 2: Appeal filed with the dean or vice president of the unit or college where the issue arose
- Employment (GE) grievances, which are covered under Article 13 of the <u>CBA</u>: There are three potential steps in this process:
 - o step 1 (informal) supervisor
 - o step 2 (formal) head of hiring unit
 - o step 3 UO President or designee

Note that while the Division of Graduate Studies will do its best to provide confidentiality, the General Counsel's office does not recommend promising participants confidentiality. For example, there may be mandatory reporting under our prohibited discrimination policy, there may be a mandatory reporting under the UO's child abuse policy, there may be a permissive reporting under our Title IX policy, and, if the matter proceeded to an investigation, an investigator could pursue facts by interviewing potential witnesses to resolve the grievance.

Sexual, Physically Intimate, or Romantic Relationships with Students

Graduate students can find themselves in a unique situation – being both students and instructors. The UO's policy about relationships with students is available here. These relationships pose a potential conflict of interest in the employment or educational context when one individual has, or could reasonably expect to have, responsibility for supervising, directing, overseeing, evaluating, advising, or influencing the employment or educational status of the other.

Student Support Resources

Emergency Funds

• The <u>Jesse M. Bell Graduate Loan</u> is a short-term loan available to graduate students of high academic standing to be used in the pursuit of their graduate studies at UO. Bell loans can be made up to a maximum of \$500. Repayment is due within 30, 60, or 90 days according to the conditions of the individual loan. A service charge of \$8 per loan will be charged to the student account.

- The <u>Graduate Student Assistance Fund</u> program is designed to assist graduate students facing financial hardship relating to a qualifying event (new child, medical issue, childcare expenses). The fund currently provides up to \$1,500, but maximum award amounts are determined by the nature of the qualifying event. The amount could change with a new CBA with the GTFF.
- <u>UO Emergency Loans</u> are available for up to \$300. Students apply for these loans through the Student Billing Office. Repayment terms are up to 90 days. A service charge of \$8 per loan will be charged to the student account.
- The Students in Crisis Fund is managed by the Office of the Dean of Students and may provide up to \$700 of emergency aid to students who find themselves in a financial crisis that may negatively impact their academic success.
- The <u>Basic Needs Program</u> can help connect students to resources for housing, food insecurity, textbooks, and other campus and community resources to support their well-being.

Students with Disabilities

The Accessible Education Center (AEC) is a great resource for assisting students with disabilities. They facilitate and support access and inclusion for students with disabilities through collaboration and consultation with students, faculty, staff, and the community. The AEC works to create and sustain physical, curricular, and informational environments that are informed by and responsive to the diverse characteristics and experiences of students with disabilities and variations of ability.

Heath Care

GEs are eligible for insurance provided by the GTFF. Graduate students who are not GEs are eligible for the UO Student Health Benefit plan, administered by University Health Services. University Health Services provides comprehensive primary healthcare and mental health resources, as well as a wide array of specialty services. They work to support students in reaching their optimal health so that they can achieve their full academic and personal potential. There are separate health and wellness support services for students in Portland through an agreement with Portland State University.

Mental Health

Counseling Services is a great resource for mental health resources. They provide a variety of services including individual and group therapy, crisis support, consultation, and community referrals. They strive to make students as comfortable as possible and facilitate therapy in many different settings. Groups meet every term to discuss issues that are relevant to them and the student experience at the UO. They also offer individual therapy and can connect students with therapists in the local community. Students in Portland can reach out to Student Life & Belonging (Portland).

Ombuds Program

The Ombuds Program offers all members of the campus community a central, safe, and easy place to gain access to support and problem-solving resources. The Ombuds Program promotes a visitor-driven process that honors the guiding principles of independence, neutrality, confidentiality, and informality. All communication with the Ombuds Program is understood to be confidential. The ombudsperson will talk you through strategies, options, and resources for addressing your concern. The office may also help you think through (or practice) a non-escalating approach for dealing directly with an issue. In Portland, students should contact Student Life & Belonging (Portland).

Title IX

Title IX is a United States federal statute that prohibits discrimination, harassment, and retaliation on the basis of sex in any term or condition of employment in higher education and in educational benefits, opportunities, and access. This includes a prohibition against all forms of sexual harassment, sexual violence, and sex and gender-based discrimination.

Title IX applies to students, faculty, employees, applicants for admissions, applicants for employment, as well as any individual who utilizes campus for activities and programming, such as community members who may not be a UO student, faculty, employee, etc. Title IX also applies to any education or training program operated by a recipient of federal financial assistance, which includes all UO classroom instruction, advising, research, trainings, community partnerships, and programming.

The Office of Investigations and Civil Rights Compliance (OICRC) handles the compliance of and investigations related to Title IX at the UO. The Director of Diversity and Inclusion serves as the Deputy Title IX Coordinator for graduate studies. Any questions regarding compliance, coverage, accommodations, or process can be directed to oicrc@uoregon.edu. Any questions regarding implementation of supportive measures or accommodations can be directed to oicrc@uoregon.edu or deigradstudies@uoregon.edu.

Visit the <u>OICRC</u> website for more information on <u>reporting</u>, designated report status <u>and</u> <u>employee responsibilities</u>, the <u>investigation process</u>, to <u>request an in-person training</u>, <u>pregnancy-related resources</u>, <u>student resources</u>, and <u>employee resources</u>.

Reporting and Employee Responsibilities

Revisions to Title IX regulations in August 2024 have broadened employee reporting responsibilities on our campuses. The University of Oregon implemented an <u>emergency policy on August 1, 2024</u>, to comply with these requirements.

Under the emergency policy, anyone with responsibilities for teaching, advising, or administrative leadership is obligated to notify the Title IX coordinator of sex-based discrimination and harassment to ensure the university can respond effectively by offering support and options for addressing what happened. This means that all employees are designated reporters, except most student employees and those deemed as confidential employees. This expectation includes graduate employees, resident assistants, and orientation leaders. Students will retain agency to decide how they want to move forward under the emergency policy.

Reports regarding allegations of discrimination, harassment, and retaliation as defined under Title IX and the university's <u>Prohibited Discrimination and Retaliation Policy</u>, including allegations of bias and sex and gender-based discrimination, harassment, violence, and stalking may be <u>submitted online</u> or by emailing <u>oicrc@uoregon.edu</u>. Reports may be submitted anonymously.

Visit the <u>OICRC</u> website for more information on <u>reporting</u>, designated report status <u>and</u> <u>employee responsibilities</u>, <u>responding to disclosures</u>, additional <u>training opportunities</u> or to request trainings for employees, and <u>syllabus</u> and <u>email</u> language options.

Academic Leave of Absence

Whether for academic or personal reasons, there will be times when it is in the best interest of a student to take a leave of absence from their studies. Graduate students who will not be enrolled for one or more terms (excluding summer) should apply for on-leave status. Only graduate students in good standing are eligible for on-leave status; if you have a student considering leave who is not in good standing, contact the Division of Graduate Studies to discuss options. The maximum number of on-leave terms is six for a doctoral student and three for a master's or certificate student.

Employment Leave

For students who are employed as GEs, the GTFF CBA and Oregon Paid Leave program also contain provisions for <u>paid and unpaid absences</u>, including family and medical leave.

Division of Graduate Studies Website and Staff

We are here to help. Consult our website for policies, forms, and other resources. If you're not sure who to contact with a question, you can always reach out to graduatestudies@uoregon.edu.