

DuckDocs (OnBase) Graduate Employee PRF Process User Guide

The purpose of this document is to describe how to use the Graduate Employee (GE) Payroll Request Form (PRF) and Workflow in the OnBase web client. This guide provides an overview of the features and functionality and details how to gain access to the form and workflow and how to request help. Note: The GE PRF is used to submit payroll/hire information for UO Graduate Employees.

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Gaining Access and Setting User Permissions

To get set up for the GE PRF Workflow, you must reach out to Graduate Studies to have user permissions set.

- Most users have access to the <u>DuckDocs</u> application automatically based on their faculty and staff affiliation.
- Student workers and some faculty and staff (i.e. Associates, Alumni) may need to submit a <u>Business</u> <u>Application Request</u> in the UO Service Portal to gain access to the application first.
 - If a service ticket is needed, be sure to enter DuckDocs in the Access requested field and a Dean
 or Department Head name in the Who needs to approve this request? field.
- To have user permissions set, send an email to graduatestudies@uoregon.edu indicating one of the following:
 - o Submitter
 - Approver indicate approver org # (all approvers are also granted submitter rights)
 - Reviewer Only (See where submitted PRFs are in the process and/or or view archived PRFs)
- Either on-campus internet connection or UO VPN is required to login to the application.

Requesting Help

To request technical support for this process, please submit a UO Service Portal ticket here: <u>DuckDocs (OnBase)</u> <u>Support Request</u>. You are <u>encouraged</u> to submit a ticket if you feel you have identified an issue with the application.

For hiring policy questions, please reach out to graduatestudies@uoregon.edu.

GE PRF Workflow at a Glance

The BA – Graduate Employee PRF workflow in OnBase contains a number of Review queues (Department, Graduate Studies and Payroll) as well as a Submission Revision queue accessible by the form submitter. There are also multiple internal processing and error queues. The <u>user action and status</u> queues and their purposes are listed below.

Department Review	Department Review queue (You will only see items for your org)	
Submission Revision	Submitter queue to store PRFs sent back by Reviewers for Revision (You will	
	only see items you have submitted)	
Graduate Studies Review	Graduate Studies Review queue	
Payroll Review - Initial	Payroll Initial Review queue	
Payroll Review – Additional	Payroll queue to store items awaiting additional information before Payroll	
Info Needed	Processing can be completed	
Payroll Review – Ready for	Payroll queue to store PRFs ready to be added in Banner	
Banner Update		
Canceled PRF Submissions Canceled by Submitter		
Complete	All PRF Approvals have been obtained and relevant information has been	
	added to Banner.	

Submitting the GE PRF Form

Accessing the Form

- Navigate to https://duckdocs.uoregon.edu and click OnBase Web Client. Login with your Duck ID credentials.
- Click the icon on the top left and choose **New Form**.
- Select Graduate Employee Payroll Request Form under Business Affairs.
- Note: This form is not designed to be printed. If you need to print a copy of the form for your records, it is advised that you navigate to the submitted form via Document Retrieval (see Viewing PRFs in the System for instructions), take a screenshot of the form and print the image to maintain formatting.

Completing the Form

Step One: Identification

Step One: Identification			
Enter the Graduate Employee's UOID and pknown.	press Tab to retrieve their information. Check	any applicable checkb	oxes and enter Office Location if
UOID* Last Name	First Name	Middle Name	Email Address
Major	International New Graduate Employee Law Student	Office Location (if kno	Reset Section

- Enter the **UOID** of the Graduate Employee and press **Tab** to autofill their information.
- Check New Graduate Employee or Law Student if applicable.
- Enter a value for **Office Location**, if known.
- You may use the **Reset Section** button if you need to change the GE's UOID and/or other information.

Step Two: Purpose

See Appointment Types chart on pg. 10 for more information about each appointment type.

Create New Appointment

If the purpose of filling out this form is to create a new appointment for a GE, select the type of new appointment (i.e. Additional Appointment)

Step Two: Purpose

Select One: If Revise Existing Appointment or Terminate Appointment is selected, a Current Appointment Lookup button will appear for selection of the appointment to be modified. (Note: If this selection changes, Job Detail fields will be cleared.)

Create New Appointment Revise Existing Appointment Terminate Appointment
Create New Appointment
Select One:* O Hire a New Graduate Employee (first appointment as a UO GE) O Additional Appointment (add an appointment for the same term) O Reappointment (hire a GE who has previously held a UO GE appt) Other (add details in remarks)

Revise Existing Appointment

If the purpose of filling out this form is to revise an existing appointment for a GE, select **Revise Existing Appointment**.

You are required to check boxes next to items you would like changed (i.e. Level Change). This selection will add required fields depending on the selection

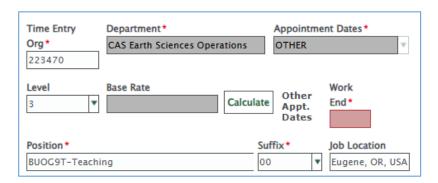
Create New Appointment Revise Existing Appointment Terminate Appointment				
Revise Existing Appointment				
Select all that apply (at least one is required):*				
☐ Level Change	☐ FTE Change			
☐ Job Location Change	☐ Position Change			
☐ Labor Distribution (Index) Change	GE Non-academic Leave Pending			

Terminate Appointment

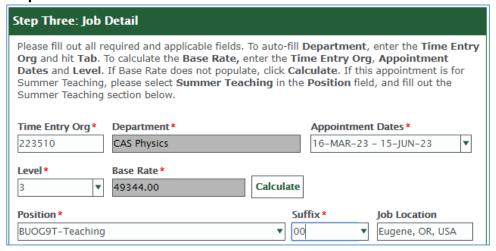
If the purpose of filling out this form is to submit a termination, select the **Terminate Appointment** option.



The Other Appt. Dates fields will appear in the Job Detail section and the Work End date is required. The end date is the job termination date. Be sure to add clarifying information in the Submitter Remarks field as needed.



Step Three: Job Detail



- Enter a value for **Time Entry Org** and press Tab. **Department** will autofill.
- Select **Appointment Dates** from the list, or choose **Other** and add the dates in the fields that appear.
 - See Appointment Dates chart on pg. 11 for more information about which appointment dates to select.
- Enter applicable Level.
 - See GE Levels chart on pg. 11 for definitions and required support documentation.
- Base Rate will be calculated after Appointment Dates and Level are entered. (Note: If the Base Rate field does not autofill, click Calculate to help it along.)

- Confirm the base rate is correct when it is calculated. Notify <u>graduatestudies@uoregon.edu</u> if you believe there is an error. The base rate is the full time (1.0 FTE) 9 month salary. The GE's salary will be calculated based on the GE's FTE and the department's base rate.
- Select a **Position (teaching, research or admin)** and **Suffix** if not already filled in. (Note: The suffix is used if the student has multiple appointments the first appointment is 00, the second is 01, the third is 02).

Select all boxes that apply including dependent fields.

1st **Term Level II**: If the appointment is the first term the student is being hired at Level II, check this box and choose the applicable reason.

1st **Term Level III**: If the appointment is the first term the student is being hired at Level III, check this box.

Level III Funded on Grant: If the GE is level III and being paid on a grant, check this box in order to receive <u>Level III grant support</u>.

Cross College: Check this box if hiring a student from another school/college (i.e. CAS dept hires a COE student) and enter the student's home school/college. Note: More information about Cross College hires is available at the Graduate Studies website.

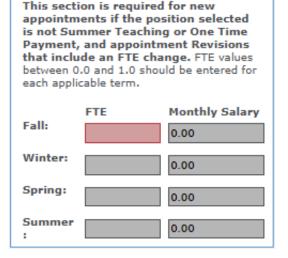
Option B (Summer Only): Check this box if you are hiring the student as a summer Option B hire.

Select all that apply: | Ist Term Level || (Choose One): | Master's in same/cognate field - Enter | | School Name and Conferral Date in | | "Submitter Remarks" | | 45 Credit Hours - Attach memo | | Successfully Completed Qualifying Exam | | - Attach memo | | 1st Term Level III | | Level III Funded on Grant | | Cross College (i.e. CAS dept hires a COE | | student) | | Home Academic School *

FTE / Monthly Salary

Enter FTE values from 0.0 to 1.0 for each term that corresponds to the appointment dates. In Fall, Winter and Spring Terms, FTE cannot exceed .49 in each term.

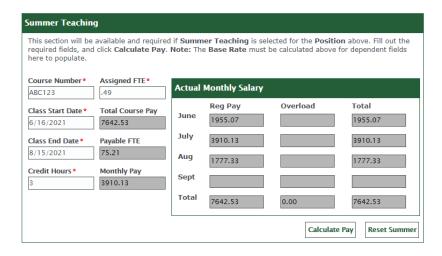
This section is not required if the position is **Summer Teaching** or **One Time Payment**.



Summer Teaching

This section is required if Summer Teaching is selected as a position.

Enter all required values and click Calculate Pay.



Attachments (If Applicable)

When you click **Attach**, select **New File** to upload a document or **Existing File** to attach a file you have access to that is stored in OnBase.

Attachments (If Applicable) (0)
Attach

Step Five: Submission Information

Submitter Name, Email Address, and **Date Submitted** are entered automatically.

Enter clarifying remarks in **Submitter Remarks**.

Supervisor Email (Required)

Enter Supervisor's UO email address and the name will automatically appear below.

Departmental Representative

Departmental Representative section is optional. If a name is entered, then the name will appear on the Notice of Appointment. If left blank, then the submitter's name will appear on the NOA. (*This field doesn't change "Departmental Approver" for the ePRF*).

Click **Submit** to submit the PRF for review.

The Departmental Represen
Submission Date 03/24/2023

Departmental Contacts		
Enter the supervisor's UO email below and press "Tab" to auto- populate the Supervisor Name field. If unavailable, use Unit Department Head's email.		
Supervisor Email Address *		
x		
Supervisor Name*		
Representative Name		
Representative name is for NOA purposes only.		

Submit

Department Approval

If you are a department approver, you will receive an email from **DuckDocs** (duckdocs@uoregon.edu) with the following subject if a PRF is awaiting review by your department.

DuckDocs GE PRF: Department Approval Needed

A link to the document will be included in the message. Once you have reviewed the PRF information for accuracy, you can choose to either click **Approved – Route to Grad Studies** or **Rejected – Route to Submission Revision**. If rejected, you will be asked to enter a reason that will be presented to the submitter via email and within the workflow.

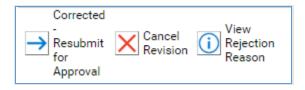


Submission Revision

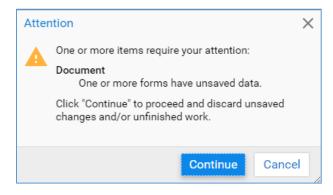
If an item is sent back to you for revision, you will receive an email from **DuckDocs** (duckdocs@uoregon.edu) with the following subject if your submission was rejected.

DuckDocs GE PRF: Revision Needed

A link to the document will be included in the message. Review the reason it was sent back (you can view this in the email or by clicking **View Rejection Reason**), make any necessary adjustments to the form and click **Save**. You can then choose to either click **Corrected – Resubmit for Approval**, or **Cancel Revision** (this will move the item to the Canceled queue and it will not be subject to further review).



If you are presented with the following message, it means that changes were made to the form but the form was not saved. Click **Cancel** to return to the form and scroll down and click **Save**. To navigate away without saving changes, click Continue.



Checking the Status of PRFs

You may check the status of PRFs using the Reporting tool in OnBase or by retrieving individual documents and viewing their keywords.

Reporting

You may access a report of all items currently in the PRF Workflow by clicking — then **Gallery** under **Reporting Dashboards.** Select the item **GS – Graduate Employee PRF – Workflow Inbox** to view all items in workflow.

Tips for Using the Report

- You may Sort each column by clicking the column header.
- You may **Filter** by first right-clicking on the column header and choosing Filter Row, then entering your search term in the applicable columns and clicking enter.
- **Document Date** is the time the PRF was submitted to OnBase.
- **Content ID** is the unique ID of the document. If you ever need to refer to an in-process PRF, for instance, if you need to make a revision and want to note it in the Submitter Remarks, you can refer to it by this number.
- Entry Time is the time the PRF entered the queue listed in the Queue Name column.
- Queue Name will inform the status of the Workflow processing.
 - Department Review: Awaiting Department review
 - o Graduate Studies Review: Awaiting Graduate Studies review
 - Payroll Review Initial: Awaiting Payroll review / processing
 - Payroll Review Additional Info Needed: Awaiting additional information before payroll processing can be completed
 - o Payroll Review Ready for Banner Update: Job data ready to be added in Banner
 - o **Complete:** Processing is complete and the job data has been added in Banner.
 - o **Canceled:** The PRF submission was canceled by the submitter.
- You may Export the filtered report data by clicking the Export Data button at the top-right.

Viewing PRFs in the System

Document Retrieval

You may want to retrieve a PRF document in the system for reference.

Navigate to Document Retrieval by clicking then **Document Retrieval**. Next, select the document type **Graduate Employee PRF – BA**. You will then be able to narrow the results using a Document Date range and by specifying keyword values and clicking **Search**. By right-clicking a document and choosing **Keywords**, you can view many data elements such as whether the GE has accepted their Notice of Appointment. As previously noted, if you need to print a copy of the form for your records, it is advised that you take a screenshot of the form and print the image to maintain formatting.

Appendix A, B & C: GE PRF Process Terms, Descriptions, and Examples

Appendix A: Appointment Types

Create New Appointment

Purpose Type	Purpose Description		Examples
Hire a New Graduate Employee	Create an appointment for a	1.	Incoming new graduate student
	student who has never had a GE	2.	Current graduate student who has never held a
	appointment		GE position
Additional Appointment	Create an additional GE	1.	GE has a .25 teaching appointment and the
	appointment in the same		department wants to hire same GE for a .20
	term another GE appointment		research appointment
	exists. This means there are two GE	2.	GE has an existing .40 appointment in their home
	appointments concurrently in a		department. Another department wants to hire
	term.		the GE for .09.
Reappointment	Create a GE appointment for a	1.	Student had a GE appointment in previous year
	student that has previously held a		and will be hired again (for any type of GE
	GE appointment.		position)
Other	COLA or One-time payment for an	1.	COLA payments to GEs working in CERN
	existing GE	2.	GE is hired for a one-time, limited performance

Revise Existing Appointment

This purpose should be selected to revise a PRF that has already been submitted. The appointment may or may not be in Banner. If the appointment is already in Banner, you will select the appointment to revise.

Multiple changes can be done on one ePRF. Select all changes that apply and explain the changes in the remarks sections.

Purpose Type	Purpose Description	Examples	
Level Change	GE's level changed	GE advanced to candidacy in fall term and need to promote to level III effective winter term	
FTE Change	GE's FTE is increased or decreased	 Department increases GE workload which results in an FTE increase Department changes the GE's workload such that fewer hours will be worked, resulting in an FTE decrease 	
Job Location Change	GE's job location change	If the GE's work location is moving to another city, state, or country, submit a Location Change so we can apply the appropriate taxes and deductions	

Position Change	Changing an existing GE appointment from one position type to another type within a term (DO NOT USE THIS TO CHANGE DEPTS)	A GE has a teaching appointment for fall but the department decides it should be a research appointment. This option allows you to change the position from BUOG9T to BUOG9R • After selecting this button, the form will prompt you to enter the old and new position • This is not a reappointment. This is a change to an already-existing appointment
Labor Distribution Change	Update labor distribution of an existing appointment	Department decides to pay GE from a different index than what was listed on original ePRF

Terminate Appointment

- Use this ePRF to cancel a GE appointment if there is a termination or resignation
 - o It is helpful to add a note in the remarks section to specify the last day worked.
 - Please email Keri Bartow, <u>kbartow1@uoregon.edu</u>, and Gina (Ledesma) Thomason-Allen, <u>gina5@uoregon.edu</u>, if you are submitting a termination. This helps Keri and Gina to prioritize processing of the termination so that the GE is not overpaid.

Appendix B: GE Levels

Level		Support Documents Required	
Level I: Regularly enrolled graduate students admitted to a graduate degree program or doctoral students who are not		None	
	for a GE II or GE III appointment.		
	Students qualify for Level II under one of three		
conditio		- \	Fator Calcol Names and Confermal Data in
a)	Master's degree in the same or cognate field	a)	Enter School Name and Conferral Date in "Submitter Remarks" section. (For example, "Master's degree: University of XXXXX. Conferral Date: June 2024".)
b)	Successful completion of a qualifying examination toward a doctoral degree	b)	Must attach <u>memo</u> from department head confirming that the student has completed the qualifying exam
c)	Completion of 45 credit hours toward a doctoral degree and written recommendation of the head of major department	c)	Must attach <u>memo</u> from department head confirming completion of 45 credit hours and recommendation
Level pi	romotions are effective at the beginning of the		
-	nmediately following that during which the		
criteria for advancement were met.			
Level III: Regularly enrolled doctoral students who have advanced to candidacy			The Division of Graduate Studies will verify the ement to candidacy.
Level promotions are effective at the beginning of the term immediately following that during which the criteria for advancement were met.			

Appendix C: Appointment Dates

Term	Appointment Dates	Notes
Fall	September 16 – December 15	 If hiring for Fall & Spring, but not
Winter	December 16 – March 15	Winter, submit two ePRFs – one for
Spring	March 16 – June 15	Fall and one for Spring.
Summer	June 16 – September 15	 If position type will change between
	June 16 – July 15	terms, submit separate ePRFs to
	June 16 – August 15	reflect correct position type for each
	July 16 – September 15	term
	July 16 – August 15	
	August 16 – September 15	
Fall, Winter, Spring	September 16 – June 15	
Fall, Winter	September 16 – March 15	
Winter, Spring	December 16 – June 15	