

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT for
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS GRADUATE EMPLOYEES in
Academic Residential Community 2023 -2024**

CONTENTS

- 1.0 General Information
- 2.0 Availability of Graduate Employment
- 3.0 Eligibility Requirements
- 4.0 Application Process
- 5.0 Appointment & Reappointment
- 6.0 Workload
- 7.0 Work Assignments
- 8.0 Health and Safety Information
- 9.0 Satisfactory Progress Toward Graduate Degree
- 10.0 Discipline and Discharge
- 11.0 Discrimination Grievance Procedure
- 12.0 Work Environment
- 13.0 Absences

1.0 GENERAL INFORMATION

The supervisory individual who shall oversee the implementation of this GDRS is:

Kevin Hatfield, Assistant Vice Provost for Undergraduate Research and Distinguished Scholarships;
Director of Academic Residential and Research Initiatives

Jessica Winders, Associate Director Academic Residential Communities and Research Initiatives

DATE REVISED: August 17, 2023

The purpose of this document is to clarify information concerning Graduate Employees offered by Undergraduate Education and Student Success UESS in the Academic Residential Community program. The relationship between GEs and the University, as a whole, is governed by the Collective Bargaining Agreement between the University and the Graduate Teaching Fellows Federation (GTFF). This document details the specific relationship between GEs and the UESS Academic Residential Community program. This document does not apply to work-study or other staff hired in the Academic Residential Community program.

2.0 AVAILABILITY OF GRADUATE EMPLOYMENT

GE appointments are programmatically determined by UESS Vice Provost for Undergraduate Education and Student Success and department leaders and are typically available during the academic year.

The number of GE positions available is subject to the budgetary constraints on the Division and the University.

In UESS Academic Residential Community program, the priority is for a teaching GE to support

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

the ARC Faculty Directors who serve as the instructor of records for the ARC curriculum—UGST 111, 112, and 113.

Academic Year Appointments

The availability of GE appointments for the upcoming academic year is usually determined during the preceding spring term. In recent years, GE assignments during the academic year have been administrative GEs.

Summer Term Appointments

UESS occasionally hires a GE during summer term to assist with a variety of administrative activities and programs.

3.0 ELIGIBILITY REQUIREMENTS

Graduate students enrolled at the University of Oregon in a master's or doctoral program in any discipline are eligible to apply for a GE position. Students in a field related to the work of this department may be given preference.

The Division of Graduate Studies requires that a GE be enrolled for a minimum of 9 graduate credit hours towards the degree per term of appointment. In addition, the GE employing unit requires that a GE maintain their studies in residency at the UO during each term of appointment.

4.0 APPLICATION PROCESS

UESS routinely posts its position announcements, including a brief description of duties and responsibilities, FTE, and preferred qualifications for appointment and reappointment on the Division of Graduate Studies "GE Openings" webpage for a minimum of 10 business days (Article 17, Section 1). Announcements are also posted at relevant offices and departments on campus.

Completed applications shall be returned to the Department by a specified deadline as noted on the announcement. Applications will consist of a letter of interest detailing qualifications for the position, relevant work experience, educational background, and academic/career goals; and a resume/CV.

Applicants who would add to the diversity of the workplace are strongly encouraged to apply.

Each applicant will be sent a notice of the hiring decision within five working days after the decision has been made (Article 17, Section 1).

Occasionally, positions will be identified outside of the normal appointment cycle. Information about the availability of these positions will be made in the same manner as detailed above.

5.0 APPOINTMENTS AND REAPPOINTMENTS

GE appointments and reappointments shall comply with the Federal and the University Affirmative Action regulations (Article 8, Nondiscrimination).

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

Reappointments are not automatic, nor are they guaranteed. If the same position continues to be available, the same student may continue to fill it for multiple appointment years (i.e. be reappointed) upon successful evaluation.

Evaluation of GE work performance takes place annually, during spring term.

In addition to the general selection criteria for appointments and reappointments, specific qualification criteria may be developed for individual appointments as stated in the announcement description.

In the case of the continuation of the same position, the Department may decide to continue with the same GE in the position without any new announcements.

GEs will be employed year-to-year rather than term-to-term, whenever feasible.

Appointments and reappointments will be based on the eligibility criteria in section 3 as well as (A) general criteria for any appointment, (B) specific criteria related to the particular GE work assignment.

General criteria include (in no particular order):

- Academic Credentials. For incoming students, this is evidenced by previous degrees and grades, test scores, etc. Making satisfactory progress toward the degree is an eligibility criterion, not a criterion on which rank in the applicant pool is determined.
- Recommendations from academic or work supervisors.
- While appointment or reappointment criteria may include the recommendation of the person who will act as the GEs supervisor, the committee must consider the other appointment or reappointment criteria.
- Previous experience. For non-teaching GE positions, previous employment or other experience relevant to the GE position available.
- Interviews. Finalists will be interviewed and evaluated based on their performance and responses.
- Financial need will be considered in evaluating two or more equally qualified candidates.

All criteria specific to a particular GE work assignment are specified in position announcements:

- Dedicate 19.1 hours per week (averaged over the term) to GE duties.
- Approach the GEship as a learning experience complementary to other aspects of UO graduate education.
- Meet regularly with the Supervisor, Program Director and Instructor of Record, request feedback, and seek opportunities to continually develop pedagogical proficiencies.
- Becoming familiar with university and college or school policies, requirements, and deadlines pertaining to academic integrity, safety protocols, maintaining a classroom respectful of diversity, equity and inclusion, as well as the Registrar's procedures and deadlines.
- Acquire proficiency in the course content and methodologies, completed by culturally relevant and responsive pedagogical methods.
- Manage the assigned GE responsibilities along with other research/scholarly activities work, keeping to deadlines, advancing appropriately through academic milestones.
- Hold regular scheduled office hours.

Candidates will be rank ordered based upon, first, the eligibility criteria in Section 3, and subsequently, the general and specific criteria referred to above. This applies to positions that

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

become available outside the normal appointment cycle as well. If no qualified students apply or are available for a particular position, the selection committee or department head may decide to reopen the application process for the position. Generally, the same application process described in Section 4 and appointment/reappointment process described here will be repeated.

6.0 WORKLOAD

GEs are appointed in UESS at the following full-time equivalent levels (FTE) and corresponding total workloads (Article 21). Most GE's in UESS are hired at .49 FTE.

- 0.20 FTE appointments require up to 88 hours per term, or up to 264 hours per academic year.
- 0.30 FTE appointments require up to 131 hours per term, or up to 393 hours per academic year.
- 0.40 FTE appointments require up to 175 hours per term, or up to 525 hours per academic year
- 0.49 FTE appointments require up to 215 hours per term, or up to 645 hours per academic year.

For the purpose of setting the workload (and thus FTE) for a particular GE position, the hiring unit shall consider what constitutes a workload sufficient to perform the work assignment satisfactorily.

GEs are encouraged to pursue up to six (6) hours of training per academic year through university or department approved programs, such as TEP, and other workshops and trainings related to successful performance of GE duties.

[Option 1] GEs will be compensated for these training hours with hourly compensation at the GE's current hourly rate.

OR

[Option 2] GEs will be compensated for these training hours by accounting for the hours within their total work hours for the term.

GEs interested in attending trainings should work with their supervisor to ensure minimal disruption to work assignments. Nothing in this section shall trigger time-and-a-half substitution pay as described in ARTICLE 29 if a substitute is required to cover the duties of a GE who is engaged in training. The GE who substitutes shall be compensated at their regular hourly rate or their work duties shall be adjusted to compensate for the substitution.

7.0 WORK ASSIGNMENTS

Primary Responsibilities of Academic Residential Community GE(s).

1. Classroom Facilitation:

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

- Moderate and lead small-group discussions during classroom sessions, encouraging active participation and thoughtful exchanges among students.
 - Assist guest speakers in classroom setup.
 - Foster an inclusive and respectful learning environment where all students feel comfortable expressing their opinions and ideas.
2. Assignment Grading:
- Assist in the grading of assignments, projects, and assessments, providing constructive feedback to help students understand their performance and areas for improvement.
 - Ensure fair and consistent evaluation by adhering to grading rubrics provided by the course instructor.
3. Student Support:
- Be available for office hours and respond to student inquiries in a timely and helpful manner.
 - Offer guidance on course content, study strategies, and academic resources to help students succeed.
 - Connect student to relevant resources on campus for both curricular and co-curricular growth and development.
4. Course Material Preparation:
- Collaborate with the course instructor to prepare teaching materials, presentations, and handouts for classroom use.
 - Review course materials to ensure accuracy and relevance.
5. Assessment and Feedback:
- Work closely with the course instructor to assess the effectiveness of teaching methods and student engagement.
 - Provide feedback and suggestions for improving the course structure and content.

Academic Residential Community (ARC) Curriculum

1. During AY17-18 the ARC Council, Core Education Task Force, Undergraduate Council, Committee on Courses, and University Senate reviewed and approved the creation of three permanent course numbers for the ARC seminars to further the integration of ARC curriculum into core education requirements. The first ARC seminars offered under the UGST subject codes began in fall 2018.
2. These courses are housed in the Division of Undergraduate Education and Student Success.
3. Student Credit Hours for the courses follow the instructor of record to their home department.
4. Students completing four credits in UGST 111 (Arts & Letters), UGST 112 (Social Science), or UGST 113 (Science) over the course of their first year (typically 1 credit in fall, 1 credit in winter, and 2 credits in spring) will earn one course toward the corresponding General Education Group Area requirement.

**8.0 HEALTH AND SAFETY INFORMATION
Accident Reporting and Workers' Compensation**

The University's Workers' Compensation Program is administered by the Office of Risk Management. If

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

you have any questions about the program, please call (541) 346-8912 or (541) 346-8316.

- 8.12 All University of Oregon employees, including GEs, are covered by workers' compensation insurance through SAIF Corporation. This coverage is for occupational injuries, illnesses or diseases that arise out of or in the course and scope of employment.
- 8.13 The University has established procedures for reporting accidents and filing workers' compensation claims. They are intended to expedite claims processing and to minimize the possibility of delays in payment of benefits. If a GE is injured on the job, the GE must report it immediately to the supervisor. The supervisor will complete the Safety Incident or Accident Form (SIAR) with the GE. If, as a result of the accident, the GE requires medical care, a Workers' Compensation Claim Form (801) must be completed within 24 hours. If, due to the nature of the injury or illness, the GE is unable to complete the 801, the supervisor will submit it on behalf of the GE. Workers' compensation information and forms are available at <http://orm.uoregon.edu/content/injury-reporting-and-workers-compensation>.
- 8.14 Oregon laws prohibit discrimination or retaliation by an employer against an employee for filing a workers' compensation claim or a safety-related complaint with OSHA (Occupational Safety and Health Administration).
- 8.15 In addition to medical expenses related to the injury/illness, benefits provided by SAIF Corporation may also include temporary total disability payments if the GE is unable to work as authorized by an attending physician. These payments equal 66-2/3% of the GE's average weekly wage (up to a maximum established by the Oregon Legislature). Mileage payments for medical appointments and prescription reimbursements are also examples of benefits provided by SAIF Corporation. Certain medical treatments, however, are subject to exclusion. The GE will be notified by SAIF Corporation of the rights and coverage when the claim is processed.
- 8.16 An injured GE who is unable to work may not receive both salary compensation from workers' compensation and sick leave or other pay when this results in the GE receiving more than their regular monthly salary. Should this occur and payment is received from both sources, the GE must be prepared to repay any over-payments. If the GE believes there is some confusion about salary or workers' compensation benefits, contact the Office of Risk Management immediately.
- 8.17 ORS 659A.043 – 659A.052 describe reinstatement or reemployment rights for employees who have sustained a compensable occupational injury or illness.

8.2 Health and Safety Requirements.

The University acknowledges an obligation to provide a safe and healthy environment for GEs and agrees to do so in accordance with applicable local, state and federal laws pertaining to occupational safety and health.

8.21 Safety Information.

The University of Oregon Safety Policy may be found in the library, <http://policies.uoregon.edu/vol-4-finance-administration-infrastructure/ch-5-public-safety/safety-physical-space-and-environment>. The Office of Environmental Health and Safety (EHS) is responsible for the University's safety programs. For questions or information regarding any of these programs, contact EHS at (541) 346-3192 or visit their

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

website, <http://ehs.uoregon.edu/>. Safety concerns may also be submitted via an online reporting system on the Safety Advisory Committee website, <http://ehs.uoregon.edu/safety-advisory-committee>.

8.22 Reporting Safety Hazards.

GEs that identify safety hazards and issues are encouraged to discuss them immediately with their supervisor. The following unit representative may also be contacted:

1) Becca Puleo, UESS Administrative Manager

Other resources on campus to report such information include the Office of Environmental Health and Safety, a Safety Advisory Committee representative, or a GTFF union representative. Off-campus resources include the local OSHA office and the Bureau of Labor and Industries (BOLI).

8.23 Location of emergency procedures, evacuation plans, material data safety sheets (MSDS) and first aid supplies.

Contact Kevin Hatfield, Assistant Vice Provost for Undergraduate Research and Distinguished Scholarships, for the location of these items.

9.0 SATISFACTORY PROGRESS TOWARD THE GRADUATE DEGREE

9.1 General Information

9.11 A GE appointment is the method by which departments can offer financial support to promising students in a graduate degree program, and should be beneficial to the student's development in that program. As a matter of policy, individuals appointed as GEs should be regarded primarily as graduate students providing service as part of a learning experience, rather than solely as employees whose education is secondary.

9.12 The hiring unit (employer) is responsible for verifying that a GE is making satisfactory progress toward their degree, whether or not the hiring unit is also the GE's graduate degree program.

9.13 Satisfactory progress is determined by each GE's graduate program. See that program's website, handbook or GDRS for more information

9.14 During the academic year, the Division of Graduate Studies reviews academic transcripts of all graduate students holding GE appointments. The Division of Graduate Studies will notify a GE's graduate degree program if the GE's academic performance during the appointment period falls below the Division of Graduate Studies 3.0 GPA standard. The degree program will be asked to review the student's progress toward their graduate degree and issue its approval before a GE reappointment can be made to that student.

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

UESS, as an administrative unit, defers to the GE's academic department and checks with them annually at the time of contract renewal (generally in May of each academic year).

10.0 DISCIPLINE AND DISCHARGE

A GE appointment may be terminated pursuant to the conditions specified by Article 16 of the GTFF Collective Bargaining Agreement. Article 16 further outlines procedures for informing the GE of deficiencies in their work performance or progress toward the degree.

11.0 DISCRIMINATION GRIEVANCE PROCEDURES

To file an employment-related discrimination grievance, GEs are encouraged to contact the Graduate Teaching Fellows Federation. For discrimination grievances that pertain to a GE's role as a student, graduate students should refer to Grievance Procedures online <https://investigations.uoregon.edu/how-report>.

12.0 WORK ENVIRONMENT

The work environment and materials provided to the Accessible Education Center GEs include the following:

GE Assistance

12.1 Workspace

UESS provides an office, workspace, or shared office space for GE's with working locks on doors and/or cabinets, and safe and appropriate furnishings, some of which are securely affixed to the walls (i.e. overhead bins, desktops). GE's will be issued a key and building access to their workspace.

12.2 Private Meeting Space

When meeting with students each GE will have a confidential meeting space (based on scheduling office hours that are not in conflict with each other).

12.3 Access to Telephones and Computers

GEs will have access to computers with appropriate software, and other equipment necessary to carry out work assignments. This equipment is available during the office work hours, Monday-Friday, 8:00am-5:00 pm.

12.4 Access to Office Supplies, Photocopies and Printouts

GEs working in UESS will have access to office supplies necessary to accomplish tasks associated with their assignments as directed by their supervisor. Each GE is provided access to make copies and scans. Access to these supplies is available, at a minimum, during our standard business hours— Monday through Friday, 8:00am-5:00pm.

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

13.0 ABSENCES

13.1 Notification

If you are unable to attend work as scheduled, you must notify your supervisor as soon as possible, including, if possible, in advance of the scheduled work assignment. In cases where your absence results in the need for assistance with rescheduling student appointments, or making corrections to your posted schedule, please also contact other necessary staff. In the case that you are unable to directly notify the department, you may designate someone to make your notification and provide the necessary information to your supervisor using this protocol.

If you are going to miss more than one work week, you or your designee must contact the Division of Graduate Studies. The Division of Graduate Studies will coordinate with the GE and the department on any adjustment due to the GE's absence.

13.2 Make-Up Work

Generally, for duties missed, please check in with the supervisor to determine when and how the missed work will be made up.

13.3 Planned Absences

If you are planning an approved absence during any working days of the term, be sure to notify your supervisor how to reach you (if possible).

13.4 GE Sick Leave

Effective January 1, 2016, Graduate Employees receive paid sick leave. For further detail on how this sick leave operates, please refer to Article 28 of GTFF collective bargaining agreement. Some of the important elements include:

- 13.41 GEs will accrue and use sick leave in days.
- 13.42 If a GE is absent for a work assignment (such as a class, meeting, or lab), regardless of the length of the absence that day, they will be charged a day of sick leave.
- 13.43 GEs accrue two days per each term worked, and will accrue one additional day during their first appointment in an academic year (Fall-Summer); Sick leave is accrued at the start of each term.
- 13.44 GEs can accrue a maximum of ten (10) days of sick leave which can roll over year-to-year.
- 13.45 Except for parental leave, GEs must exhaust sick leave prior to taking unpaid leave or reducing their GE appointment for illnesses or other covered circumstances.
- 13.46 If the department asks a GE to substitute for another GE who is out sick, the substituting GE will earn hourly compensation of 1.5 times their current rate, unless the GE's GDRS, job description, or workload allocation sets aside hours for substituting.
- 13.47 GEs should notify their departments as soon as possible when they have foreseeable sick leave (surgery, etc.).
- 13.48 GEs must record and/or report sick leave on their timesheets which are due on the first Friday of each month.

**GENERAL DUTIES AND RESPONSIBILITIES STATEMENT
UNDERGRADUATE EDUCATION AND STUDENT SUCCESS
2023 - 2024**

GE sick leave use will need to be recorded in Banner by the employing department. Due to Banner's design, GEs' sick leave will appear as "hours" but will count as "days." For instance, at the start of an appointment, Banner and DuckWeb will display three hours of sick leave available. The actual time available to the GE is three "days."

13.4 More Information

More information about GE absences-- including those related to the birth or placement of a child, a serious health condition, or the care of a partner, child, or parent for a serious health condition-- can be found in Articles 27 and 28 of the UO-GTFF Collective Bargaining Agreement, <http://hr.uoregon.edu/er/labor-agreements> .